

Your guide to
global excellence



Building your business through differentiated management

AFNOR is a services group structured around four major sectors of expertise: certification, standardisation, training and publishing. An international operator, it deploys its expertise in the field of management through quality.

○ Certification & Assessment

AFNOR Certification provides services and engineering in certification and assessment of products, systems, services and persons meeting your company's expectations: sector-based systems of reference based on standards, creation of systems of reference or of specifications (labels), regulatory attestations, scoring, diagnosis, assessment, etc. AFNOR Certification also proposes sector-based certifications such as the Food industry (ISO 22000, HACCP+, IFS, BRC assessment), information systems (ISO 20000-1, CMMi), automobile (ISO/TS 16949), aeronautics (EN 9100) and rail (IRIS). In terms of social responsibility, AFNOR Certification proposes the AFAQ 26000 assessment. AFNOR Certification is also invested in tourist industry recognition approaches, in particular with the HOTELcert International certification.

AFNOR Certification issues highly renowned trademarks like:



The AFNOR Group certification bodies are accredited or are recognised for all or part of their activity by different accreditation bodies such as COFRAC, ACCREDIA, ANAB, DAKKS, UKAS, TAF and TUNAC.

To find out about the scope of these accreditations, log onto www.afnor.org

○ Standardisation

AFNOR Standardisation is the central operator of the French standardisation system. It mobilises the expertise required for the drawing up of standards and reference documents. As member of the CEN (European Committee for Standardisation) and ISO (International Organization for Standardization) working bodies, AFNOR Standardisation proposes an economic watch tool enabling you to follow the standards systems throughout the world.



○ Training

AFNOR Competences proposes a wide range of training services – face-to-face, distance or combined, training courses leading to certificates, diagnoses and aid plans – aimed at all organisations which wish to better apprehend the regulatory, normative and technical context. Totally in phase with the realities of the domain, AFNOR Competences constantly enriches its teaching solutions and upgrades the thematic issues of its interventions. Besides the basic subjects, i.e. specialised training sessions in quality, security, occupational health and safety, auditing and assessment, AFNOR Competences is extending its solutions to social responsibility (ISO 26000), to sustainable development and to its adaptations in the environment and energy sectors. To be highlighted in the logic of “lean production” the offer concerning risk management and Lean 9001. AFNOR Competences is certified R4E (recognised for excellence) by the European Foundation for Quality Management (EFQM).

○ Publishing

At the heart of technical, professional and normative information, AFNOR Publishing is a publisher of normative and regulatory professional information solutions, available on a subscription basis.

Its network involves not only the monitoring and production of French documents, but also those stemming from the European and international bodies. By way of example, Perinorm, a database comprising over a million references from 40 normative and regulatory bodies located in 25 countries, available in 3 languages and accessible everywhere in the world.

Saga Web allows subscribers to access the standards and regulations in multilingual full text form, not only based on the AFNOR, ISO, IEC collections, but also a large number of foreign collections.

For enhancing the performance of an organisation's actions, OK Pilot is a tool which allows companies to conduct self-assessment according to the system of reference of their choice.



Privileged partners, to serve you better

The AFNOR Group is a member of professional associations that offer added-value products & services to complete its existing offer, a large network of experts to deliver the best possible options. systems, organised around four main areas of competencies:

IQNet Association

IQNet is an Association composed of more than 35 certification/registration bodies, one being AFNOR Certification. Certificates are mainly third-party certification/registration of management systems in accordance with international standards such as ISO 9001, ISO 14001, sector specific standards, or national standards. The IQNet electronic certificate, issued automatically together with the AFAQ certificate, thus reinforces the recognition of your certification abroad.

EFQM

(European Foundation for Quality Management)

Through its network of over 600 members comprising private and public organisations of every size and sector, many active around the world, EFQM is helping to prepare a new generation of business leaders by offering training and development opportunities built on practice-based learning and exchange between organisations.

AEROSPACE, DEFENCE

AGRO-FOOD

AUTOMOTIVE

BANK, INSURANCE

CONSUMER GOODS

CONSTRUCTION

COMMUNICATION, MARKETING

CHEMICAL, OIL & GAS

ECO-INDUSTRY

ENERGY

TRAINING

INDUSTRIAL EQUIPMENT

HOUSING

PRINTING & PUBLISHING

MANUFACTURING

ENGINEERING, CONSULTING

INFORMATION TECHNOLOGY

RAW MATERIALS

MECHANICAL ENGINEERING

HYGIENE

HEALTH

SAFETY & SECURITY

OPERATIONS

TEXTILE, CLOTHING

TOURISM

TRANSPORT, LOGISTICS



An extensive International Network of experts and partners... close to you

AFNOR Groupe is very attached to the principle of proximity, believing that being close to customers and partners is the only effective way to develop/enhance cooperation and exchange best practices. This is why the Group positions itself naturally on the international scene, by trading its products and services in more than 90 countries, through its 27 locations.

www.afnor.org

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